

Student Success Center Student Contacts

| October Student Contacts (10/01/18 - 10/31/18) | Total Contacts | Unique Students | Maximum Student Contacts | Average Number of Contacts |
|---|----------------|-----------------|-----------------------------|----------------------------------|
| Total Contacts | 11,508 | 4,787 | 26 | 2.40 |
| Departments | | | | |
| Advising Services | 1,317 | 1,029 | 6 | 1.28 |
| AS Outreach | 1,368 | 1,234 | 3 | 1.11 |
| BAAS/BGS | 255 | 202 | 4 | 1.26 |
| Early Alerts | 315 | 257 | 4 | 1.23 |
| Transfer Services - Community College Contacts | 114 | 105 | 3 | 1.09 |
| Career Services | 3,608 | 2,574 | 8 | 1.40 |
| Financial Aid | 77 | 72 | 2 | 1.07 |
| Nationally Competitive Scholarships | 126 | 116 | 3 | 1.09 |
| Student Disability Services | 242 | 101 | 6 | 2.40 |
| Student Success Center | 198 | 58 | 10 | 3.41 |
| Buff \$mart | 470 | 317 | 6 | 1.48 |
| Study Abroad | 139 | 116 | 4 | 1.20 |
| Supplemental Instruction | 1,445 | 619 | 14 | 2.33 |
| Tutoring | 291 | 119 | 13 | 2.45 |
| Tutoring Labs | 511 | 174 | 18 | 2.94 |
| Testing | 77 | 73 | 2 | 1.05 |
| Veterans Services | 45 | 40 | 3 | 1.13 |
| Writing Center | 910 | 538 | 12 | 1.69 |
| Ethnicity | | | | |
| Hispanic | 3,514 | 1,373 | 24 | 2.56 |
| Non Hispanic | 7,390 | 3,144 | 26 | 2.35 |
| No ethnicity listed | 604 | 270 | 12 | 2.24 |
| Race | | | | |
| American/Alaska Native | 564 | 205 | 24 | 2.75 |
| Asian | 367 | 142 | 19 | 2.58 |
| Black or African American | 886 | 349 | 17 | 2.54 |
| Hawaiian/Pacific Islander | 8 | 7 | 2 | 1.14 |
| White | 7,898 | 3,372 | 26 | 2.34 |
| No race listed | 1,785 | 712 | 22 | 2.51 |
| Class | | | | |
| Freshmen | 4,009 | 1,169 | 23 | 3.43 |
| Sophomores | 2,233 | 872 | 24 | 2.56 |
| Juniors | 2,233 | 1,056 | 26 | 2.11 |
| Seniors | 2,459 | 1,308 | 22 | 1.88 |
| Blank/Other | 574 | 382 | 9 | 1.50 |
| Gender | | | | |
| Male | 4,774 | 1,989 | 24 | 2.40 |
| Female | 6,730 | 2,794 | 26 | 2.41 |
| Blank (Non-Student) | 4 | 4 | 1 | 1.00 |

Note: All above visits were recorded in AdvisorTrac. If not listed, 0 visits were recorded in AdvisorTrac.

| | | | | |
|------------------------------------|-----|-----|-----|-----|
| Student Counseling Services | 488 | 288 | N/A | N/A |
|------------------------------------|-----|-----|-----|-----|

Note: All visits for Student Counseling Services were recorded in Titanium and is not reflected in the total visits to the Student Success Center.